

# Registration

Please Print

## Charge Nurse Boot Camp Webinar Plano, TX | July 28-29, 2021

|               |       |     |
|---------------|-------|-----|
| FIRST NAME    | LAST  |     |
| HOME ADDRESS  |       |     |
|               |       |     |
| CITY          | STATE | ZIP |
| PRIMARY PHONE |       |     |
| EMPLOYER      |       |     |
| WORK PHONE    |       |     |
| TITLE         | UNIT  |     |
| EMAIL         |       |     |

### Tuition

#### Community Hospital Corporation Employees

☐ Complimentary for both days

#### Non-Employees

☐ Complimentary for both days

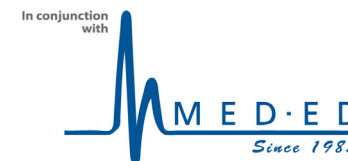


## Charge Nurse Boot Camp Webinar

**Wednesday, July 28 and  
Thursday July 29, 2021**  
Plano, TX



1911 Charlotte Drive | Charlotte, NC 28203



## Agenda

### Charge Nurse Boot Camp Webinar

#### Sign-in begins at 7:30 am.

Each day includes a one hour lunch (on your own), as well as a morning and afternoon break of 15 minutes each. The order of lectures presented and break times may vary according to speaker preference.

#### Day 1, Wednesday, July 28 8:00 am to 4:30 pm

- Welcome and Introductions
- 10 Key Skills for Novice Nurse Leaders
- Reflection and Discussion
- Leadership Styles and Theories of Leadership
- Emotional Intelligence
- Capacity to Learn and Translate Knowledge
- Policies that Affect Nursing
- Adaptability to Change
- Discussion
- Communication
- Generational Diversity
- Conflict and Conflict Resolution
- Discussion
- Questions

#### Day 2, Thursday, July 29 8:00 am to 4:30 pm

- Discussion, Questions from Day 1
- Customer Service
- Delegation
- Basics of Budgeting
- Prioritization and Time Management
- Flexibility
- Coping with Stress and Burnout
- Discussion
- Self-Renewal
- Questions, Wrap-Up and Evaluation

## Speaker

### Nancy Mannion, DNP, RN, CEN, FAEN

Nancy has an extensive career as a nurse leader, educator and consultant. She is an in-demand lecturer with years of presenting to diverse audiences on topics ranging from clinical care to leadership, who has also been published extensively. Nancy has worked in emergency care environments ranging from small rural hospitals to large urban medical centers. In any setting, she is viewed as an engaging, thoughtful leader. She calls upon her cumulative experiences to bring fresh insights to her clients. In addition to these accomplishments, Nancy has extensive experience in association leadership and has earned her DNP with a focus on leadership.

*MED-ED reserves the right to substitute an equally qualified speaker if necessary.*

## Course Overview

This course is geared toward new charge nurses or charge nurses that would like to kick their skills up a notch. Most charge nurses are promoted because of their clinical skills but are lacking in the other basic skills they need to lead in today's shifting healthcare environment. This course will cover basics such as communication, conflict management, budgeting, relevant laws and other important concepts of leadership.

### Program Learning Outcomes

This program prepares the learner to:

- Identify the key components of transformational and servant leadership.
- Discuss the basic components of error-free communication.
- Practice a script that will be useful for addressing any form of conflict or disruptive behavior.
- Identify the most common barriers to successful change in an organization.
- Have the beginning of a personal professional development plan.

## Accreditation

### RN/LPN/LVN: 14 Contact Hours

MED-ED, Inc. is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation (ANCC).

MED-ED, Inc. is an approved provider by the following State Boards of Nursing: **Florida**/FBN 50-126, **Iowa**/296, **California**/CEP10453.



## Registration Information

Includes Electronic Program Manual and CE Certificate

**Community Hospital Corporation Employees**  
Complimentary for both days

**Non-Employees**  
Complimentary for both days

### HOW TO REGISTER



MedEdSeminars.net



MED-ED: 1911 CHARLOTTE DR.  
CHARLOTTE, NC 28203



800-763-3332

FAX: 704-333-5020

Cancellations received in writing up to 14 days prior to the seminar will receive a full refund. A 10% processing fee will be charged for refunds requested less than 14 days prior to the seminar. Cancellation fee will be waived for tuitions transferred to another seminar or if applied to Self-Study products. In the rare event that MED-ED must cancel, MED-ED's liability is limited to tuition.

### Webinar Presented Via Zoom

Webinar access information and instructions will become available following registration.

**Questions? Call MED-ED at 800-763-3332  
or visit [www.MedEdSeminars.net](http://www.MedEdSeminars.net)**